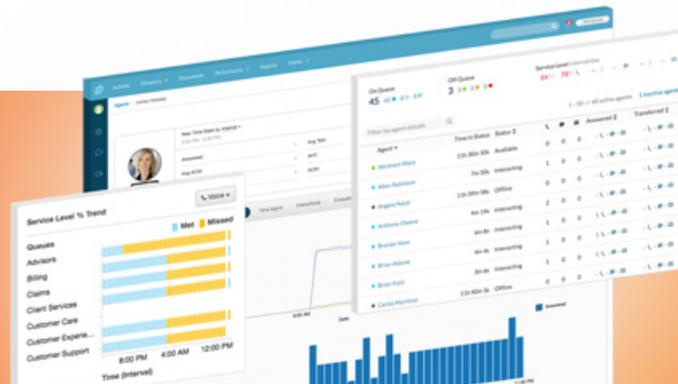


Fact Sheet

Quovim C3 PureCloud Center of Excellence

A turn-key, lightning-fast deployment made in the cloud



Stay focused on customers, not software

Quickly transforms your Contact Center into a Customer Engagement Center

A Genesys Gold partner with decades of industry experience, we combined our expertise into a central department that exclusively manages PureCloud by Genesys implementations. Our PureCloud Center of Excellence provides companies with contact centers of all sizes, an easy and quick way to obtain the world’s most powerful, intuitive and flexible customer engagement platform.

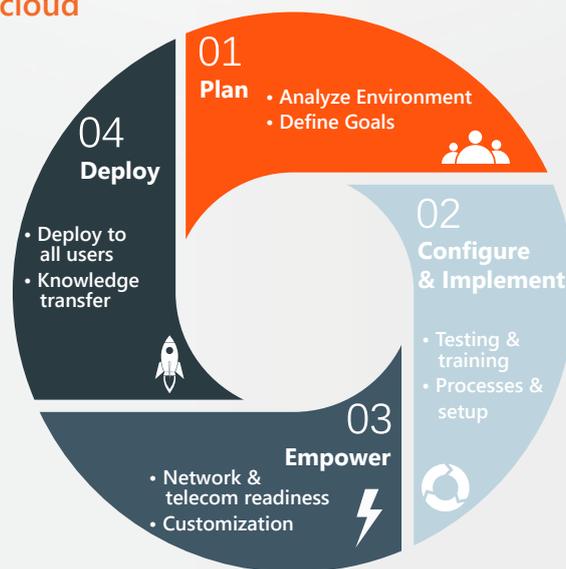
- A specialized team of experienced and certified PureCloud experts
- Comprehensive packaged solution ideal for contact centers with 5 - 50 agents
- No lengthy implementations, cumbersome IT requirements and support issues
- From strategy and personalization, to implementation and support – and everything in between!

What It Means To You

- Complete solution from a single solutions provider
- Eliminate multi-vendor hardware and software support costs
- Best-of-breed technology with no lengthy or complicated implementations
- Free up your employees and technologies, for more strategic activities
- Get 24x7 support services

We manage EVERY aspect of the PureCloud project process, guiding you through each phase, delivering significant financial and operational benefits.

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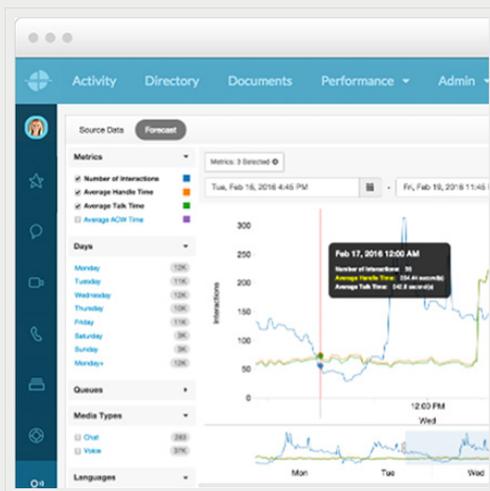


“The Quovim C3 team has been a tremendous asset. Having worked with many solution providers throughout my career, I can attest to their outstanding industry and product knowledge, as well as their personalized, consultative approach that helped to define our long-term strategy.”

Paul Trihey, President and CEO, Vision T Contact Center Solutions

Fact Sheet

Quovim C3 PureCloud Center of Excellence



About Quovim C3

Complete business, consulting and best-in-class contact center software solutions that optimize client interactions.

Quovim C3 provides Cross-Channel & Unified Communications solutions to organizations looking to optimize their contact center operations.

With numerous PureConnect implementations, Quovim C3 is a trusted Genesys contact center partner that delivers exceptional customer experiences.

More than Contact Center Software and Expert Consulting, Quovim C3 is about enriching the Customer Experience.

QUOVIM C3

1255 Phillips Square, Suite 307 Montreal, Quebec H3B 3G1
1-855-9QUOVIM
www.QuovimC3.com

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A streamlined process that gets you up and running fast

Get the best, from the best! Combine PureClouds' best-of-breed cloud contact center platform, with Quovim C3's exemplary turn-key packaged solution.

Strategy

We are industry experts that can help define your contact center strategy. We will help you draw maximum value from your investment by analyzing your needs and defining your goals. Working together, we will map out how to best use technology to achieve your goals.

Personalization

Our unique and consultative approach means that we take the time to understand your needs and develop a solution that is customized to your environment. We can deliver a complete solution tailored to your contact center environment so that you can get up and running fast.

Migration

One of the most challenging and expensive aspects of any IT project, are the migration costs. Our streamlined process limits these expenses – staff overtime, scheduling overruns, training – and significantly reduces your overall investment, ensuring a smooth migration.

Configuration & Implementation

Our simplified and streamlined process means that we manage all aspects of the implementation, from hardware configuration to software customization, we work with your team to ensure that your people and infrastructure are ready to transition to PureCloud. Lightning-fast and cost-efficient!

Training & Support

We will quickly train key staff on how to draw maximum value from the new solution, ensuring that users have a firm grasp on the best way to use it. Our support team is on standby 24/7 ready to help answer your questions.

Maximize ROI

From start to finish, our aim is to reduce labor costs, improve employee product ease and readiness so that you obtain a super-quick, super-efficient PureCloud by Genesys deployment that delivers a rapid return on investment.